



### Update from Copper Point Resort (September 13, 2021)

The entire team at Copper Point Resort appreciate the trust that you have placed in us to provide a safe environment for all. We would like to assure you that we are monitoring the issues and acting with the utmost care and consideration to protect our guests, staff, and the community from any risks associated with the Coronavirus (COVID-19). Our thoughts are also with all of those around the world that have been affected. We have, and will continue to carefully monitor recommendations from the World Health Organization ([WHO](#)) and the British Columbia Centre for Disease Control ([BCCDC](#)) and our provincial and municipal authorities regarding best practices to prevent the spread of COVID-19. We are proud to announce that we have been certified as a Safe Travel Destination by the World Travel & Tourism Council Organization. We are confident in creating a positive and safe experience for our guests.

### Proof of Vaccine (PoV)

By order of the PHO, as of September 13, you will need to verify your proof of COVID 19 Vaccine for entry to our Elements Restaurant.

September 13 people must have at least one dose of vaccine. By October 24, people must verify they are fully vaccinated.

- All guests aged 19 + will be required to show proof of single vaccination along with 1 piece of government issued photo ID.
- All guests 12 to 18 will be required to show proof of single vaccination only.
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### For Immediate Release | August 20, 2021

New health measures introduced for all Interior Health region

IH-WIDE – Interior Health (IH) is introducing new public health orders covering the entire Interior |Health region to manage COVID-19 activity.:

- Masks are mandatory in all indoor public spaces for people 12 years and older.
- Low-intensity indoor group exercise is permitted to a maximum 10 people per class. High-intensity indoor group exercise is not permitted.
- Outdoor group exercise is permitted up to 50 people per class. Effective Monday, Aug. 23, 21
- Gatherings in vacation rentals are limited to five guests or one additional household.
- Indoor personal gatherings are limited to five guests or one other household.
- Outdoor personal gatherings (e.g. birthday parties, backyard BBQs, block parties) are limited to no more than 50 people.
- Organized indoor gatherings (e.g. weddings, funerals, seated events) are limited to 50 people, and outdoor gatherings are limited to 100 people, both requiring a COVID-19 safety plan.

### Enforcement

During a public health emergency under the Public Health Act, the PHO can make orders as needed. You must follow the orders. Some orders can be enforced by police or other compliance and enforcement officials. People who don't follow these orders could be fined.

### Resort Changes

- There are no housekeeping services available at this time. Please contact the front desk for supply replenishment, fresh towels, garbage removal...etc.;

### Pools & Hot Tubs

Guests are NOT Required to show Proof of Vaccine to use the pools & hot tubs, however guests will need to follow the rules and occupancy limits displayed. If guidelines and policies are not followed, we will have no choice but to close the pool and hot tubs immediately until we can figure out a way to make the guidelines and policies work for everyone.



#### Pool & Hot Tub Rules:

- Follow signage for entry and exit into and out of pool area;
- Pool toys are NOT allowed;
- Towels are provided at the pool entrance and are to be placed in the provided dirty hamper before departing the pool area;
- **Copper Point Resort guests only. Absolutely no outside visitors allowed, no exceptions. Hot tub and pool occupancy will be monitored through security camera and regular checks by hotel staff.**

#### Fitness Center

Guests are NOT Required to show Proof of Vaccine to us the Fitness Center. All guests using the facilities MUST follow the rules that are set out below.

#### Fitness Center Rules:

- Maximum occupancy is a limit of 2 guests in the fitness center at one time;
- Guests must sanitize their equipment and weights after each use.
- **Copper Point Resort guests only. Absolutely no outside visitors allowed, no exceptions.**

#### Sports Court

Our sports court is open. All guests using the sports court MUST follow the guidelines that are set out below:

- Bring your OWN equipment. CPR will not provide any sports equipment.
- Copper Point Resort will not be sanitizing exterior playground structures.
- **Copper Point Resort guests only. Absolutely no outside visitors allowed, no exceptions.**

#### Elements Restaurant

***PoV: Guests will have to verify Proof of Vaccine if they wish to dine indoors or outdoors in the restaurant. Guests are not required to show Proof of Vaccine if they are having Take Out.***

Elements dining room and patio is open from **4pm-5pm (Drinks Only) & 5pm-10pm (Dining Service) Friday – Tuesday. Elements Dining is room is closed Wednesday & Thursday.** Social distancing guidelines will be in place. Guests must sanitize their hands upon arrival and respect social distancing guidelines. Please follow the signage and use designated entrance and exit for Elements restaurants. Elements take out is available. Please call the restaurant to place your order (250-341-4002). If you are a resort guest, you will receive a call when your food is ready.

#### Booking & Cancellation Policy

We have changed our booking policies to provide our guests with additional comfort and protection:

- All reservations can be changed or cancelled at no charge if the change or cancellation is confirmed a minimum of 48 hours before a scheduled arrival.
- Guests subjected to a quarantine requirement or undergoing treatment for COVID-19 must change or cancel a reservation. Changes or cancellation fees will be waived if the quarantine or treatment related cancellation is confirmed prior to the time of arrival.
- If a travel site was used to make a reservation they will need to be contacted directly for changes. Reservations made directly with us can be changed by contacting the hotel directly.

**Failing to abide by these rules and policies may result in the refusal of service.**

**UNDER THE BC TRESPASS ACT, COPPER POINT RESORT RESERVES THE RIGHT TO REFUSE SERVICE TO ANYONE.**

We will move forward and adapt as necessary or as mandated by the government. For more information about the steps, we are taking during this time please read the public statement provided by our owner company INNHotels at <http://innhotels.com>.

Thank you for your continued support. We look forward to seeing everyone back at the resort.

Sincerely,

Bill Kirkpatrick

General Manager, Copper Point Resort